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ARIZONA CORPORATION COMMISSION

January 15, 2004

Howard Young
P.O. Box 910
Pine, Az. 85544

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RE: Pine Water Company, In the Matter of the Application of Pine Water Company, Docket No. W-03512A-03-0279

Dear Mr. Young:

Thank you for your letter expressing your concerns about the upcoming Pine Water Company rate case. Your concerns are important and I have filed your letter with Docket Control so that it becomes a part of the record for this proceeding.

As you may know, the commission serves in a quasi-judicial role. This means that I must wait until all the evidence is in and then make a decision based upon the entire record. It is for that reason that I have asked Vicki Wallace, the head of our Consumers Services department, to address your concerns. Ms. Wallace can be reached at (602)-542-0818. She will be in contact with you shortly.

I would be remiss if I did not mention that I appreciate your taking the time to write me a letter and also for taking the time through the years to become involved in the process by attending the water meetings held in your area. Again, thank you for your letter and please do not hesitate to contact me in the future.

Sincerely,

Kristin K. Mayes
Commissioner

Arizona Corporation Commission

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cc: Docket Control